Effective Critical Incident Response Planning

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Types of Incidents

I-TEAM: Attack in courtroom exposes security concerns at Cuyahoga County Justice Center

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BY KAITLYN ALANIS

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Gur assay

The suspect had been charged with strangulation and aggravated assault.
Conventional Active Shooter Wisdom

Physical Security Measures
Traditional LE Approach To Active Shooters

- Train in Active Shooter tactics in order to respond to an act of violence, eliminate the threat and reduce the loss of life.
Preparing for response to a critical incident
Lessons from Sandy Hook

- Tactics to stop the violence
- Interagency communication
- Scene management
- Consequence management
- Follow on missions
- Long term impacts
- Overall crisis management
Crisis Management Approach

• Holistic approach
• Creates the response framework
• Addresses all parts of the event and how they are interconnected
• Singular event and location
• Multiple events and locations
• Major case investigations
• Natural disasters
Crisis Management Implementation
Phases of Response

- Pre-event Planning and Training
- Mobilization
- De-Mobilization
- Notification
- Employment
- Re-Supply and Re-Training
Pre-Event Planning and Training
Pre-Event Planning and Training

• Define the Area of Responsibility
• Identify the type of event
• Identify the location
• Identify staging areas
• What resources are available
• What agencies do you expect to respond
• What agencies will actually respond
• What resources will they bring at the time of the event
Pre-Event Planning and Training

• Identify key locations:
  • Casualty Collection Points
  • Rally Points and Staging Areas
  • Incident Command Post
  • Investigative Command Post
  • Family Reunification
  • Media
  • Communications

• Develop your plans
  • Emergency Action
  • Deliberate Action
Establish the Response Process
Pre-Event Planning and Training

- Exercise and Test the planned process
- Develop Scenario Based Training
- Table Top Exercises
  - Anyone that may possibly respond needs to be a participant
- Communications Exercises
- Command Post Exercises
- Full Scale Exercises
Notification

- Dispatching on-duty personnel
- Activation of specialized teams
- Request for mutual aid
- Mass notification systems
- Social media
Mobilization
Mobilization

• How are you getting there?
• What equipment will be needed?
• Who is responsible for getting it there?
• What is the priority equipment?
• What are your expectations from other agencies?
Employment
Employment

• Patrol AS Tactics
• SWAT and Emergency Services Units
• Emergency Medical Service
• Incident Command Personnel
• Crimes Scene
• Command Post Personnel
• Major Case Investigators
• Supporting Agencies
De-Mobilization
De-Mobilization

- Teams will de-mobilize as tasks are completed
- Occurs at different times
- May be held for follow on missions
- Positive release by Incident Commander
Re-Supply and Re-Training
Re-Supply and Re-Training

- Critical after action review
- Lessons learned
- Sustain and improve
- What equipment worked
- What equipment has no utility
- Modification to the plan
Communications

- **Goal: Interoperability**
- **Internal communications**
  - Identify responding agencies
  - What system do they use
  - Band plan
  - Connectivity
  - Civil Support Team
- **External Communications**
  - Social media
  - Reverse 911
  - Traditional media
  - Single point of contact (POC)
Keys to Success
Keys to Success

• Flexibility
  • Changing environments
  • Changing conditions
    • Equipment or personnel failures

• Adaptability
  • AS Targeted Violence
  • Hybrid Targeted Violence
  • CQB vs. Open Air Tactics

• Cooperation

• Organization
  • Incident Command System (remain flexible)

• Collaboration

• Bring Everyone to the table
Making it Work

• Manage expectations
• Plan on being overwhelmed
• Accept the situation
  • Acceptance vs. Resignation
• Find a solution
• Take a breath
• Restart the OODA loop
Prepare For the Long Term

• Event isn’t over when everyone goes home
• Long term monitoring of personnel
  • Three phases to process
  • Short term – weeks
  • Mid term – months
  • Long term - years
• Victim/Witness Support
“EVERY BATTLE IS WON BEFORE IT IS FOUGHT”

Sun Tzu
302 Consulting Group, LLC

Corporate Consultation
• School and Workplace Violence Prevention and Intervention Training and Consultation
• Behavioral Threat Assessments
• Crisis Management Consulting
• Crisis Response Planning

Law Enforcement Training and Consultation
• Behavioral Threat Assessments
• Active Shooter and Targeted Violence Awareness
• First Responder Trauma and Wellness
• Critical Incident Response Planning
• Major Case Management
• Human Trafficking
• Missing Child/Kidnapping Investigations
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