

Charlestown Police Department
Community Policing Survey
"Pride in Community Policing"

The Charlestown Police Department Mission Statement outlines and justifies the importance of community policing efforts. The ever changing job of law enforcement, especially on the local level, is only fulfilled when it's philosophy and efforts are centered around the community it serves. Community Policing however is more than just a philosophy, it is the cooperation, relationship and attitude toward problem solving and investing in the present and future. Community Policing efforts effect all aspects of a police officer's duties in this day and age. The focus is on the community, working with concerned and responsible citizens in an effort to realize the standards of living ideal for peaceful and prosperous living for everyone, especially the youth....tomorrow's leaders.

Please take a few minutes and complete the following survey, it is extremely important and useful information for your police department. Only through your valued opinion, and those of your neighbors, can we fully understand the progress we make and identify the problems we need to further address and/or prioritize. Thanks for your time and opinion, and joining your community police officers in striving for increased community policing relations and efforts.

Community Policing Survey

In the neighborhood or area where you live, how concerned are you about the following issues, based on your observation of the work performed by the Charlestown Police Department.
(please click on the number corresponding with your level of concern)

1. My personal safety

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

2. Theft and Burglaries

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

3. Juvenile problems

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

4. Gang activity

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

5. Buying and selling of drugs

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

6. Vandalism

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

7. Abandoned and junk cars

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

8. Trespassing/Loitering

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

9. Traffic violations or problems

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

10. Noise and disturbances

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

11. Safety and welfare of others

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

12. The overall community crime rate

(Not at all concerned) 1 2 3 4 5 (Extremely concerned)

Your general impression of the Charlestown Police Department:

Key: SA = Strongly Agree A = Agree SLA = Slightly Agree
SLD = Slightly Disagree D = Disagree SD = Strongly Disagree

13. Officers are fair in dealing with citizens

SA A SLA SLD D SD

14. Officers are professional and helpful

SA A SLA SLD D SD

15. Officers response time is adequate (if applicable)

SA A SLA SLD D SD

16. More police officers are needed in Charlestown

SA A SLA SLD D SD

In the past year, in my neighborhood:

17. I have called for Police Department assistance

yes no

18. I have been a victim of any crime (in Charlestown)

yes no

19. If yes to 17 or 18 above, were you satisfied with the way the Charlestown Police Department addressed your problem?

yes somewhat no

20. I would like officers to patrol in my neighborhood more often

yes no

21. I know one or more of the officers in our community by name or sight

yes no

22. I support more officer and citizen involvement in solving problems

yes no

23. The police try to provide the services we want in our neighborhood

yes no

24. Overall, I am satisfied with the police services in our neighborhood

yes no

Demographics:

25. Your age range:

18-29 30-39 40-49 50-59 60 and up

26. Your race:

African-American Caucasian Hispanic Oriental Other

27. Your gender:

female male

28. Your neighborhood: Please list the area in which you live:

29. Please enter any other comments you may have here:

Thank you! Again, we appreciate and value your opinion.

(click "Submit Completed Form" once to send your completed survey to the Charlestown Police)

Submit Completed Form

Reset (Clear) Form